



Ein cyf/ Our ref: CEO14802
Gofynnwch am/ Please ask for: Anna Alderson
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Dyddiad/ Date: 22 July 2024

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Carmarthenshire, SA31 3BB

Rob Simkins
Head of Policy and Public Affairs
Carers Wales

By email: rob.simkins@carerswales.org

Dear Rob

Re: Track the Act Information Request

Thank you for your letter of 5 July 2024 in respect of the annual Track the Act survey. Please see below our response to the questions posed, as requested.

Question 1

How many unpaid carers have been given access to a Carers Needs Assessment as part of the hospital discharge process across your Local Health Board area?

Hywel Dda University Health Board (UHB) commissions three third sector partner organisations to deliver a Carers Hospital Discharge Support Service covering all the acute and community hospitals within our Health Board area. As part of our contract monitoring data for 2023/24, it was noted that 85 referrals were made by the Carers Officers to Social Services, on behalf of unpaid carers who had requested a Carers Needs Assessment.

Question 2

Please can you tell Carers Wales:

a) How many new services for unpaid carers were commissioned and/or delivered by the health board in the financial year April 2023 to March 2024?

The UHB commissions a number of support services for unpaid carers, which are led by the Health Board Carers Team. Some of these are jointly commissioned with Local Authority partners. Four services were commissioned in 2023/24, as set out below – these were the result of the recommissioning of existing provision as contracts expired; therefore, whilst shown below, we do not consider these to be brand new services.

Service Type	Type of Commissioning Arrangement
Carers Information Service & Outreach Service (Carmarthenshire)	Jointly with Carmarthenshire County Council
Young carers (Ceredigion)	Jointly with Ceredigion County Council
Young carers (Pembrokeshire)	Health Board led
Young carers (Carmarthenshire)	Health Board led

b) How many ongoing services for unpaid carers were continued to be funded and/or delivered by the health board in the financial year April 2023 to March 2024?

The UHB commissions a number of support services for unpaid Carers, which are led by the Health Board Carers Team. Some of these are jointly commissioned with Local Authority partners, as summarised below.

Service Type	Type of commissioning
Carers Information Service (Pembrokeshire)	Jointly with Pembrokeshire County Council
Carers Outreach Service (Pembrokeshire)	Health Board led
Carers Information & Outreach Service (Ceredigion)	Jointly with Ceredigion County Council
Carers Hospital Discharge Service (Carmarthenshire)	Health Board led
Carers Hospital Discharge Service (Ceredigion)	Health Board led
Carers Hospital Discharge Service (Pembrokeshire)	Health Board led
Carers Outreach Discharge Service (Carmarthenshire)	Health Board led
Carers Outreach Discharge Service (Ceredigion)	Health Board led
Carers Outreach Discharge Service (Pembrokeshire)	Health Board led

I trust this information is of assistance.

Yours sincerely



Prof Phil Kloer
Interim Chief Executive