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Bwrdd Iechyd Prifysgol
Betsi Cadwaladr
University Health Board

Our ref: 2692269
05th September 2024

Rob Simkins

rob.simkins@carerswales.org

Betsi Cadwaladr University Health Board
Information Governance Office
Betsi Cadwaladr University Local Health Board
Wrexham Maelor Hospital,
Croesnewydd Road,
Wrexham LL13 7TD

Tel: 03000 858361

Email: bcu.igrequests@communications.wales.nhs.uk

Web: www.bcu.wales.nhs.uk

Dear Rob Simkins

Freedom of Information Act 2000

I can confirm that the information requested is held by Betsi Cadwaladr University Health Board. I have enclosed copies of the information that is being released to you.

Your Request:

Question 1: How many unpaid carers have been given access to a Carers Needs Assessment as part of the hospital discharge process across your Local Health Board area?

In accordance with the Freedom of Information Act 2000, this letter acts as a Refusal Notice under section 17 of the Act.

The cost of providing you with the information exceeds the limit below which we are legally obliged to respond. For example, the cost of retrieving the information exceeds the appropriate level as stated in the Freedom of Information Act (Fees and Appropriate Limit) Regulations 2004.

We have established that to comply with your particular request would exceed the appropriate costs limit under section 12 of the Freedom of Information Act 2000. This is currently £450. In reaching this decision we estimate that it would take staff approximately 15860 hours to locate and review the discharges across every hospital site within the Health Board. This figure is based on a timescale of 5 minutes per discharge, there being over one hundred and ninety thousand (190,000) discharges to review. Therefore, to obtain the data would work out at approximately 15860 hours @ £25.00 per hour (cost permitted under the Act) = £396,531. As you will be aware this is not an exemption which requires us to consider the application of the public interest test.

Question 2:

a) How many new services for unpaid carers were commissioned and/or delivered by the health board in the financial year April 2023 to March 2024?

2 new services were commissioned or delivered by the Health Board in the requested financial period.

b) How many ongoing services for unpaid carers were continued to be funded and/or delivered by the health board in the financial year April 2023 to March 2024?

9 ongoing services were funded or delivered by the Health Board in the requested financial period.

Should you be dissatisfied with the information provided for any reason you do have a right to complain to the Health Board and ask for your request to be reviewed. Should you wish to register a complaint please contact the Information Governance Department at the following address:

Information Governance Department
IM&T Building
Wrexham Maelor Hospital
Croesnewydd Road
Wrexham
LL13 7TD

I would like to assure you that the Health Board is committed to resolving complaints amicably and will always try to resolve the matter to your reasonable satisfaction.

However, if you are still unhappy with the response you receive you may write to:

Information Commissioner's Office - Wales
2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH
Tel: 029 2067 8400

Fax: 029 2067 8399

www.ico.org.uk
twitter.com/iconews

I will now close your request as of this date.

Yours faithfully

Bryn Knowles MBE
Information Governance Officer

Information Governance
03000 858361
bcu.igrequests@communications.wales.nhs.uk
Information Governance Team